



Unisource Sustainability Pledge: U.S. Market Area

Our mission at Unisource is to build and sustain a North American distribution operation second to none in delivering our customers the best value every time. The world is changing. Global population is rising, and traditional energy sources have limitations both in terms of resource availability and environmental acceptability. Climatologists tell us that greenhouse gas emissions may be leading to climatic patterns that will permanently change the habitat on Earth for both animals and humans.

To achieve and sustain our future business goals, Unisource must be among the leaders in driving up energy efficiencies and aggressively implementing green technologies. And, we must develop a proactive and knowledgeable perspective as we partner with our customers to support their efforts to meet their sustainability goals with an ardent and credible approach.

THIS IS OUR PLEDGE:

We promise to actively promote the value proposition of converting our customers to green products usage in all segments and support their sustainability efforts to the best of our ability. This will be reflected in our product selections as follows:

PRODUCT SELECTIONS:

We will identify and offer our customers green product alternatives in every category where a third-party endorsement, certification or documented set of environmentally-preferred practices exist. We pledge not to promote a product as green unless it is in compliance with those standards.

For **Paper Products**, we will offer a complete line of certified papers and expand our directory of certified printers while maintaining our system-wide Chain-of-Custody certification. The third-party certifications that we have adopted are Forest Stewardship Council (FSC), Sustainable Forestry Initiative (SFI) and Programme for the Endorsement of Forest Certification (PEFC).

For **Packaging Materials**, we vow to offer recyclable products with recycle content as a greener option when available, and we will guide our customers to use them in as efficient a manner as possible, minimizing material use and any waste generated downstream.

For **Packaging Design**, we will be guided by the principles of the Sustainable Packaging Coalition and pledge to develop efficient and sustainable package design alternatives for shipping and marketing; take into account supply chain fulfillment, when appropriate; and enable closed loop supply when sources of recycled starting materials are available. We will utilize the COMPASS tool and other industry-leading software to provide our customers with a credible and accountable environmental impact profile for the designs we propose.

For **Facility Supplies**, we promise to offer a full line of products that meet the standard included in 2008 LEED-EB:OM. We will provide third-party training to all appropriate sales and customer service professionals, and require that they qualify for a certificate of completion during 2009. At that time, we will also require all sales representatives to re-qualify every year to demonstrate that their knowledge of green cleaning products, principles, and facility audit capability and practices is up-to-date.

SOURCING:

We pledge to ensure that our suppliers are in compliance with applicable laws and regulations, and we renew our commitment to expand our offering of environmentally-friendly products, as defined in the product selection section above.

Specifically, in the case of products based on wood fiber, we will confirm to the best of our ability and knowledge that all products procured are derived from legal sources.

In addition, beginning in 2009, all core suppliers will be rated by Unisource annually on an environmental scorecard, and the results will be published in our Annual Corporate Social Responsibility (CSR) report beginning in 2010.

SUPPLY CHAIN:

As a shipping and logistics firm, our primary carbon footprint is derived from the combustion of diesel fuel. Although alternative fuels to power large trucks are not available today, we will aggressively seek out those new fuels and technologies to implement them as soon as they can provide a sustainable option.

We will evaluate the feasibility of selective use of CNG truck engines in areas of the country with public fuel supply.

WAREHOUSE AND OFFICE OPERATIONS:

The primary carbon footprint of our warehouse and office operations is power consumed in lighting. We will assess the feasibility of investment in high efficiency lighting across the organization where cost-effective by the end of 2011.

In addition, Unisource believes that every team member is entitled to work in a safe, healthy and environmentally-responsible facility. In 2008, all U.S. facilities were offered a voluntary program of conversion to green cleaning and recycling, and this was embraced by approximately 60 percent of our facilities. In 2009, our goal is 100 percent compliance with this guideline throughout our organization. This program includes the use of consumable products that meet the guideline in 2008 LEED EB:OM, installation of portion-controlled dispensers for cleaning chemicals, foam soap and hand towels, and the installation of automatic faucets and flushing devices in restroom areas.

It is our practice to supply office paper to our facilities from damaged inventory by diverting it from the waste/recycle stream. We plan to continue this practice, and we will also replace printing and copying equipment, upon retirement, with machines that have two-sided printing capability. All printed Unisource marketing material will be printed on certified paper.

COMMUNITY:

Unisource is in the business of providing consumable supplies. Occasionally, due to a natural or man-made disaster, consumable supplies are the very goods and materials most urgently required by large numbers of people in need. We pledge that every Unisource facility will have a disaster relief plan in place with the local community by the end of 2009, and we will report the success of this program beginning in our 2010 CSR.

We will demonstrate our ongoing commitment to community outreach by offering seminars in corporate sustainability, responsible fiber procurement, sustainable forestry and paper products, green cleaning and facilities, and sustainable packaging materials and design at customer and community events.

We will engage and cooperate with external stakeholders, when approached, upon issues of concern relative to environmental stewardship and corporate sustainability. We will maintain our memberships and participation in the U.S. Green Building Council and the Sustainable Packaging Coalition.

CONCLUSION:

Unisource will publish a **2009 Unisource Corporate Social Responsibility Report** in 2010 that presents our sustainability objectives for the future. Through the publication of this document, we will demonstrate our ongoing commitment to meeting our pledge by actively promoting the value proposition of converting our customers to green products and supporting their sustainability efforts to the best of our ability.

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